

# AmWINS ADVANTAGE

Powered by WeCare®

## ENROLLMENT. BILLING. HR ADMINISTRATION.

### FOR MORE INFORMATION, PLEASE CONTACT:

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ON YOUR TEAM.

There's a new way to enroll and administer Aflac Group Voluntary benefits. AmWINS Advantage (powered by WeCare®), an administrative services platform, provides clients with advanced technology and passionate customer service, resulting in a desirable customer enrollment and administrative experience.

AmWINS Advantage is backed by AmWINS Group Benefits, a leading administrative services firm with more than 25 years of experience, and powered by WeCare®, a leading provider of electronic applications for Aflac Group.

The program is designed to streamline four key VB Administrative functions:

### WeCare® ENROLLMENT & ELIGIBILITY

- Available for Aflac Group's Voluntary Accident, Critical Illness, Hospital Indemnity, Short Term Disability, Term Life, Whole Life, True Group Life & Disability (partner products)\*
- Simple, intuitive employee-facing technology to handle open enrollment, year-round eligibility, collection and maintenance.
- An eligibility platform able to handle off-cycle enrollments and change requests

### WeCare® IN-FORCE POLICY MANAGEMENT

- Administers all active and in-force policies
- Simple demographic and beneficiary changes
- Online employee self-service
- Can accommodate client self-billing

### AmWINS CUSTOMER CARE CENTER

- Trained to provide Aflac support
- HIPAA compliant
- Inbound/outbound capabilities

### AmWINS BILLING ADMINISTRATION AND PREMIUM COLLECTION

- List/Invoice and self-billing options
- Multi-option collection methods
- Premium remittance and reconciliation is handled by AmWINS

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Aflac is offsetting the cost of these administrative services to you without additional fees through the AmWINS Advantage program.

Aflac will continue to provide:

- Maintenance of Product Updates
- Policy and certificate issue
- Claims review and payment
- Management of broker commission payments

This program means more money and less hassle for brokers...

- Strong Aflac Product Participation
- Rapid Implementation Timeline
- Online Portal for Self-Service
- Efficient Billing System
- Custom Underwriting
- Fast-App Issues
- Payment Alternatives
- Compliant and pre-configured/tested EDI

...available with Aflac voluntary benefits.

#### QUALITY STATISTICS

- ✓ 99.9% Financial Accuracy
- ✓ 99.1% Processing Accuracy
- ✓ 99.3% Payment Accuracy



Continental American Insurance Company (CAIC), a proud member of the Aflac family of insurers, is a wholly-owned subsidiary of Aflac Incorporated and underwrites group coverage. Continental American Insurance Company (CAIC), a proud member of the Aflac family of insurers, is a wholly-owned subsidiary of Aflac Incorporated and underwrites group coverage. CAIC is not licensed to solicit business in New York, Guam, Puerto Rico, or the Virgin Islands. For groups situated in California, group coverage is underwritten by Continental American Life Insurance Company. For groups situated in New York, coverage is underwritten by American Family Life Assurance Company of New York. AGC1702729 IV (9/17)



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